



Community Needs Survey - Adult Education Old Courthouse Community Centre – CASTERTON

Adult Education in Casterton

1. Are you aware the Old Courthouse Community Centre offers Adult Education & Training Courses to the Casterton & District Region?

- Yes
- No

2. Have you previously studied at the Casterton Community Centre?

- Yes
- No

If Yes did our course meet your needs, is there something we can improve on?

3. The Community Centre Offers Pre- Accredited courses as a registered provider through the Adult Community & Further Education Learn Local program.

We also offer Fee for Service Adult Education & Training, i.e. Responsible Service of Alcohol and First Aid.

Would you and or your organisation consider using the Community Centre as a training provider if Training options could be tailored to your specific needs?

- Yes
- No

If Yes (please specify)

4. We are keen to discover your needs & ideas:

Which areas of study would you or your organisation be interested in?

- Basic Accounting
- Basic Computing
- Getting Online - Accessing the Internet & Emails
- MS Excel, Word, or Power Point
- Digital Literacy
- Digital Photography
- Working with your Photographs
- Digital Marketing Skills
- Using your Smartphone or Tablet
- Social Media. Facebook - Messenger
- Drive Traffic to your Business using Facebook
- Using Zoom, What's App, MS Teams & Facetime
- Independent Living Skills
- Steps to Employment Success
- Learn to Learn & Return to Learning
- Resume' & Application Letters
- Introduction to Online Learning
- English as an Additional Language
- Creative Writing Skills
- Arts & Crafts - Make it for Market
- Introduction to Barista Skills
- Introduction to Horticulture
- Introduction to Dog Grooming
- Introduction to becoming a Celebrant (Marriage & Funerals)
- Introduction to becoming a Flight Attendant
- Customer Service
- Conflict Resolution
- Managing Difficult Customers
- Please elaborate on any other areas your organisation may be interested in, list as many as you can think of:

5. Your reasons for study, your Goals, and your Future Goals.

Which best describes your reasons to seek training:

- To get a Job
- To move to a Different Career
- To get a better Job or Promotion
- A requirement of my Job
- To upgrade my skills for my Job
- Initiative & Enterprise to Start or Develop my Own Business
- Pathway into Further Study
- Self-Development
- Joining Community Activities or Volunteering
- Other Reasons

6. Would you prefer **FACE to FACE** learning with your tutor or would you consider doing a course **ONLINE** if it was offered with a Local Tutor?

Please Select your preference:

- Yes - ONLINE with Tutor Support & Interactive Online Sessions with a Tutor
- No - ONLINE with Tutor Support & Interactive Online Sessions with a Tutor
- Yes - BLENDED Delivery with some ONLINE and some FACE to FACE
- No - BLENDED Delivery with some ONLINE and some FACE to FACE
- Prefer FACE to FACE delivery at Centre Classroom

7. Are you from a Culturally Diverse background?

- Yes, Aboriginal and Torres Strait Islander
- Yes, from a Culture other than Australian
- No

If from a culture other than Australian, please specify which country:

8. If you are from a Culturally and Linguistically Diverse background or have staff from a CALD background would you be interested in courses developed with your/their specific needs in mind?

- Yes
- No
- If yes what other type of courses/areas might you be interested in?

9. Do you or a member of your family, or staff within your organisation, live with a disability?

- Yes
- No

10. Please indicate type of Disability

- Physical
- Hearing/Deaf
- Vision Impaired
- Intellectual
- Acquired Brain Injury
- Learning
- Mental Illness
- Other
- What type of courses might you be interested in

11. Working and volunteering at the Casterton Community Centre is a great opportunity to serve the local community, make an impact and enjoy what you are doing while sharing your experience, talents & skills.

Would you be interested in becoming Volunteer, Tutor or Committee Member at the Old Courthouse Community Centre?

- Yes
- No

If Yes, please list skills you might be interested in sharing with the Community:

12. Please complete your contact details:

Name _____ Business Name _____

Address: _____

eMail Address: _____

Phone Contact: _____